

## Accessing MoneyView Mobile through an App

## Please complete the following steps in the order listed.

- 1. Access your account through MoneyView Online. You must accept the disclosures online before you can access your account through Mobile.
- 2. Download the app through the iTunes Store or Google Play Store. The easiest way to find it is to search for "PVFCU" or "MoneyView"—it should be the first or only result.
- 3. Open the app and login using your username and password that you created when setting up your MoneyView Online account
  - a. While you can log in with either username or account number, we recommend using the <u>username</u>. This way if you check to have the app "Remember Username?" and somebody sees/gets your phone, they will not see the account number.
- 4. The first time that you access an account from mobile, you will need to authorize the device. This will be done through an activation code sent by email. The email may take a couple of minutes. If you do not get an email after 15 minutes, contact a PVFCU Support Specialist. You may also get an activation code as follows:
  - a. Sign into MoneyView Online, choose Change User Devices from the User Options menu.
  - b. Click on Add New Device, choose Mobile from the drop-down menu; add a nickname and your mobile phone number.
  - c. Click on Save Delivery Option to get Activation Code.
- 5. Most features should be immediately available through MoneyView Mobile with the exception of bill pay and remote deposit services. For each of these, you will need to accept the disclosure/agreement through MoneyView Online first before you can access the app version of the service.

If we can assist you in any way, please contact us during regular business hours at 540.434.6444 or toll-free 888.900.6444.