



How to Enroll in MoneyView Online Banking

The first time you log in, you will need to enroll as a New User and set up a New User Profile:

1. Visit www.pvfcu.org.
2. In the **MONEYVIEW ONLINE BANKING** box on the left of the page, click **NEW USER**.

On future visits, simply enter your account number or User ID in the box "Member ID" box, and your password in the "Password" box, then click the MONEYVIEW LOGIN button.

Enrollment Instructions

NOTE:

For your reference, the written instructions below are followed by screenshots at the end of the document.

Account Number and PIN

- Enter Account Number: Use your PVFCU account number.
- Enter PIN: Use the last 4–digits of the primary account holder’s Social Security Number.

New User Information

You will be asked to verify your identity by again entering the last 4-digits of the primary account holder’s Social Security Number, their zip code and their birth date.

Change Password / User ID

For security, you will be required to change your Password and User ID upon initial enrollment:

- Enter PIN: Use the last 4-digits of the primary account holder’s Social Security Number.
- Enter New Password: at least 8 characters; must contain letters and numbers.
- Re-enter New Password, then click "Submit".

On the following page, enter a New User ID.

In addition to your account number, you will be able to log in with a User ID of your choice. For example, if your account number is 99999 and you set your User ID to swisscheese411, you will be able to type either swisscheese411 or 99999 in the MEMBER ID box in the login box.

Accept MoneyView Online Banking Agreement

You must accept the Park View Federal Credit Union Online Banking and Mobile Banking Agreement and Disclosure to access MoneyView Online Banking. This agreement also contains important information regarding E-Statements, E-Notices, Bill Pay and transfer information.

Multi-factor Authentication (ID Check)

You will be asked to select three “Security Challenge” questions and answers to help protect against ID theft and online fraud. Each time you log in thereafter, you’ll be asked to answer a challenge question. You may select the checkbox on this screen to avoid having to answer these questions each time you log in only if you are using a non-public computer.

Verify Email Address (if prompted)

If you have any problems with the enrollment process, contact us during regular business hours at 540.434.6444 or toll-free 888.900.6444.

See Screenshots below

The screenshot shows the login interface for Park View Federal Credit Union's MoneyView Online. At the top left is the logo for Park View Federal Credit Union. In the top right corner, there are links for 'Help', 'AAA', and a printer icon. The main content area features a white box with the heading 'Welcome to PVFCU MoneyView Online.' Below this, there are two input fields: 'User ID:' with the value '9999' and 'Password:' with four dots. A green 'Enter' button is positioned below the password field. Underneath the login box, there are links for 'New Users', 'Forgot User ID', 'Forgot Password', and 'Privacy Policy'. At the bottom of the main content area, there are links for 'Home' and 'Demo'. The footer is an orange bar containing 'Privacy Policy', '© 2016 Park View Federal Credit Union', and the NCUA logo.

New User Information

As a new MoneyView user, for your security, please provide the following information.
You will not be asked for this information again.

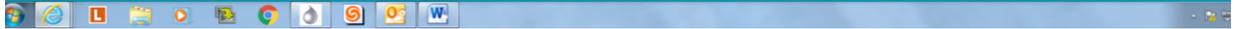
Thank you!

Last 4 Digits of Social Security Number (format is nnnn)

Home Zip Code (format is nnnn)

No Zip Code

Date Of Birth MM DD CCYY



Step 1 Step 2 Step 3 Step 4 Step 5

New Password

You must now choose a new password for the MoneyView Online system using your pin.

Change Password

Your MoneyView Password ensures that only you can access your confidential information. Currently your password is your PIN. This must now be changed to a password of your choice.

The rules for your new password are:

- Must be 8 to 25 characters
- Must contain both letters and numbers
- May contain special characters or symbols
- Passwords are case-sensitive
- Cannot be your SSN or your Account number.
- Cannot be your User Id or Email address.
- Cannot be any of your previous 3 passwords.

Please remember this password and keep it secure. If you forget your password, you can reset it online or you can call PVFCU to have it reset.

Enter all information requested.

PIN

New Password

Re-Enter New Password

Step 1 Step 2 Step 3 Step 4 Step 5

User ID

With Park View Credit Union's MoneyView Online system, we now enter a User ID instead of an account number to log on. We ask that you choose a new User ID that you will use to access your account instead of your account number.

Change Your Username

Personalize your Username below for use when logging on to your account. Username's must be 5 to 25 letters and/or numbers.

Current Username: You currently have no Username set.

Username:

Step 1 Step 2 Step 3 Step 4 Step 5

PARK VIEW FEDERAL CREDIT UNION ONLINE BANKING AND MOBILE BANKING AGREEMENT AND DISCLOSURE

This disclosure applies to electronic funds transfer services related to online banking (also referred to as "MoneyView Online") and mobile banking services and applications (also referred to as "MoneyView Mobile") provided by Park View Federal Credit Union. It is provided to members according to the provisions of the Electronic Funds Transfer Act and Federal Reserve Board Regulation E. For any other types of electronic or preauthorized transfers to your share or share draft account, please refer to the Park View Federal Credit Union Electronic Funds Transfer Disclosure.

As used in this disclosure, the words "we", "us", "PVFCU" or "Credit Union" refer to Park View Federal Credit Union; the words "I", "you" and "your" refer to the credit union member. "Device" means a supportable mobile device including a cellular phone, smart phone, or other mobile device that is web-enabled and allows secure socket layer (SSL) traffic capable of receiving text messages. "MoneyView Mobile" refers to mobile banking access by a mobile website or mobile applications. Your wireless carrier may assess fees for data, text messaging, or web services. Please consult your wireless plan provider for details.

Electronic Disclosure and Consent Statement

To enroll for use of these services, you must consent to receive all notices and information regarding the services electronically. Electronic communications may be posted on the PVFCU website and/or delivered to your registered e-mail address. All communications in electronic format will be considered to be in "writing," and to have been received no later than five (5) business days after posting or dissemination, whether or not you have received or retrieved the communication. Your consent to receive communications electronically is valid until you revoke your consent by notifying PVFCU of your decision to do so. If you revoke your consent to receive communications electronically, PVFCU will terminate your right to use these services.

I have read the Online Banking Disclosure displayed and agree to the terms and conditions

Security Challenge

Multifactor Authentication

PVFCU uses additional information to ensure the identity of a person accessing an account from a computer which has not accessed that account before. You will be asked to select from a pre-defined list of questions and an accompanying list of answers. Once you choose this question and answer, you will not be asked for this information again, unless PVFCU is unable to verify your previous answers on your computer.

This is recorded with a cookie via your browser. Clearing your browser cache and/or deleting cookies may cause PVFCU to request you to re-verify your previous answer to the secret question you previously selected when logging onto your account in the future.

I wish to set up my questions another time.



Security Challenge

Please update your challenge questions below. You will be prompted to answer these questions periodically to validate your identity when using MoneyView Online Banking. Enter your answers carefully as you will need to provide the exact same answer when you are prompted with one of your challenge questions (i.e. spelling, abbreviations).

Select a question and an answer to update your questions. Use the drop down list to choose a question.

Select Question
What is your favorite sport?
What is your favorite color?
What is your favorite movie genre?
What sport did you play in high school?
In what month was your mother born?
What is your favorite ice cream flavor?
What is your favorite vacation spot?
Select Question

Select Answer

Select Answer

Select Answer

