



Telephone Teller

540.434.6444 Option 1

Main Menu Options

Use your keypad or voice — press a number, say a number, or speak a command.

First time calling? Here's what you'll need to get started:

- **Account Number:** If you're the primary owner, enter your account number. If you're a joint owner, enter your full Social Security number.
- **PIN:** Use the last four digits of your Social Security number. Then, you'll be guided to create your own four-digit PIN.



Check a Specific Account Balance press or say 1



Transfer Funds press or say 2



Hear Recent Transactions press or say 3



Speak with a Team Member press or say 4



Hear All Account Balances press or say 5

Tips for a Smooth Experience:



Avoid using speakerphone so the system can hear you clearly.



Follow voice prompts or refer to this menu as a guide.



Your suffix numbers can be found on your account statement. If you need help, feel free to contact us for assistance.

Did you know? You can also check balances, transfer funds, and set up real-time alerts using our Park View mobile app or online banking — anytime, anywhere! Connect with a Park View team member to get started.

